## **Tourism**

#### Introduction

Bachelor program in Tourism BINUS UNIVERSITY aims to offer an academic education with entrepreneurial and managerial skills for a successful career in the global tourism industry. The program creates leaders as tourism expertise and professional with innovative and creative entrepreneurial skill. This program also provides the comprehensive skills in operational, managerial and entrepreneurial know-how as well as valuable knowledge for general tourism and hospitality, Tourism Management, Accounting and Finance, and tourism planning. This program is a 3+1 program with meaning student will gain insight of tourism industry through one (1) year of industry work experience in the tourism industry and a project for creating their own concept/business for tourism attraction. To create an international flavor, this exclusive and progressive program is conducted in English for tourism core subject in teaching and learning activities. The curriculum has been reinforced with international and local contents to fully equip graduates for creating tourism attraction as a tourism entrepreneur, managing concept and operational as tourism professional in the global tourism industry. This program is a flagship program that provides benefits in the field of theoretical and practical knowledge of tourism as a science.

#### Vision

Tourism Destination Bina Nusantara University is committed to the vision of making Tourism Destination Bina Nusantara University to be the best program in ASEAN in 2020 through education and training of internationally competitive managers whose skills will promote, encourage, and foster regional economic development.

#### Mission

The mission of Tourism Department is to contribute to the global community through the provision of world-class education by:

- 1. Educating students with a thorough competency in tourism destination business, functional and managerial skills, as well as to encourage potential students to become entrepreneurs, by providing an innovative and creative education, supported with tourism industry related work experience;
- 2. Educating students to become tourism leaders in a diverse work environment and to prepare them for further advance studies;
- 3. Providing professional training and consulting services in technical and managerial skills for all levels of tourism organizations, both locally and internationally;
- 4. Improving the standards of living for Indonesians by providing community development programs and services in the tourism business and entrepreneurial sector;
- 5. Retaining and acknowledging hospitality talents through research and benchmarking which in turn will enhance the competitive advantage of the Indonesian tourism industry in South East Asia.

## **Program Objective**

The objectives of the program are:

- 1. To provide students with a solid foundation of knowledge and understanding about tourism and professional interpersonal skill;
- 2. To provide students with professional expertise in the tourism destination and tourism business field that can be applied for the community development program and training services in a hospitality organization;
- 3. To provide students with management skills through research and work experiences, thereby empowering them to become leaders in a diverse range of hospitality business in South East Asia.

#### **Student Outcomes**

At the end of the program, graduates will be able to:

- 1. Able to analyze the needs of planning, development components of destinations and tourism businesses by considering literacy, regulations, policies, resources and ipoleksosbudhankam to the tourist attraction;
- 2. Able to design, develop and promote tourism destination components (access, amenity, and attractions) that sustainable and affect the improvement of societies' prosperity and environment;
- 3. Able to propose alternatives of designed destinations and tourism businesses as solutions to the problems related to destinations tourism by considering literacy, regulations, policies, resources and politics, economics, socials, cultures, defenses, and securities of tourism attraction;
- 4. Able to manage tourism products based on the related regulations and policies;
- 5. Able to evaluate tourism destination to ensure the sustainable tourism by considering related regulations, policies, resources, and facilities;
- 6. Able to design regulation by considering the sustainable tourism that impacted to societies' prosperity and environment;
- 7. Able to design innovative and economically and sustainably value-added tourism products;
- 8. Able to start a new business on tourism fields:
- 9. Able to utilize information and communication technology in order to design, develop, manage and promote tourism products.
- 10. Able to develop and implement effective communication, interpersonal skill, and teamwork to achieve work skills in tourism.
- 11. Able to develop and apply entrepreneurial skills in tourism industry.
- 12. Able to do tasks that require numeracy skills and mastery of foreign language (English) in tourism.
- 13. Able to demonstrate information technology skills needed in tourism.

## **Prospective Career of the Graduates**

Graduates will be able to pursue international career paths on every segment of tourism industry at managerial levels worldwide. The managerial positions open for the Tourism destination graduates are varied and limitless. With a tourism qualification, a graduate can choose from a wide range of careers. The career options are to be:

- 1. Entrepreneur in tourism and hospitality industry
- 2. Managers/staff at tourism attraction or resort
- 3. Tour planner at tour & travel industry
- 4. Events Coordinator, staff/Manager at Events organizer
- 5. Staff at the Indonesia tourism office
- 6. Stewardess/steward/operational staff at airlines industry
- 7. Operational staff at cruise line
- 8. Human Resources Department at Hotel and tourism industry
- 9. Tourism Marketing at tourism industry
- 10. Banquet, sales and marketing at resort business
- 11. Corporate Hospitality Supervisor
- 12. Researcher in tourism issues
- 13. Travel writer
- 14. Consultant for tourism and hospitality industry
- 15. Lecturer for tourism institution

#### Curriculum

Tourism Program curriculum is designed to meet the industry needs that cover skills, knowledge, and attitude required for pursuing a management career and entrepreneurial skill in the tourism industry. The Curriculum of tourism program divided into 3 core subjects' area:

- Tourism Innovation and Entrepreneurship: Introduction to Indonesian Thematic Tourism, Strategic Entrepreneurship and Tourism Innovation, Principles of Tourism Accounting and Finance, Tourism Economics, Marketing in Tourism, Strategic Management for Tourism, E-Business and Digital Media for Tourism, Transportation and Travel Industry Management.
- Tourism Planning and Design: Tourism Law and Regulation, Research Method and Statistics, Ecotourism
  and Sustainable Development, Facilities Design for Tourism Destination, Principles of Tourism, Leisure and
  Recreation, Tourism Geography, Tourism Philosophy, Strategic Issues and Fundamental of Tourism, Tourism
  Destination and Planning Management.
- Tourism Management and Hospitality: English for Tourism, International Tourism, Event Management,
  Hotel Management, Intercultural Communication and Service Excellence, Organizational Behavior in
  Tourism, Human Resource Management for Tourism and Service Sector, Indonesian Culture, History and
  Heritage.

#### **Course Structure**

Sem	Code	Course Name	SCU	Total	
	TRSM6132	Principles of Tourism, Leisure and Recreation*	4		
i	TRSM6133	Tourism Geography*	4		
	TRSM6134	Introduction to Indonesian Thematic Tourism*	2		
	TRSM8152	Tourism Philosophy*	2		
	LANG6028	Indonesian	2		
	English Unive	ersity Courses I			
1	ENGL6128	English in Focus	2	20	
	ENGL6130	English for Business Presentation	2		
	Foreign Lang	uage Elective I***			
	CHIN6089	Chinese Language I	4		
	JAPN6134	Japanese Language I	4		
	LANG6052	French Language I	4		
	LANG6053	Arabic Language I	4		
	LANG6054	Spain Language I	4		
	CHAR6013	Character Building: Pancasila	2		
	ACCT6177	Principles of Tourism Accounting and Finance	4		
	COMM6103	Intercultural Communication and Service Excellence*	4		
	ECON6035	Tourism Economics*	2		
	TRSM6135	International Tourism*	2		
2	English Unive		20		
	ENGL6129	English Savvy	2		
	ENGL6131	English for Written Business Communication	2		
	Foreign Lang				
	CHIN6090	Chinese Language II	4		
	JAPN6135	Japanese Language II	4		

Sem	Code	Course Name	SCU	Total
	LANG6055	French Language II	4	
	LANG6056	Arabic Language II	4	
	LANG6057	Spain Language II	4	
	CHAR6014	Character Building: Kewarganegaraan	2	
	TRSM6137	Indonesian Culture, History and Heritage*	4	
	ENGL6179	English for Tourism*	2	
	RSCH6028	Research Method and Statistics	4	
	TRSM6136	Hotel Management*	4	
	ENTR6003	Entrepreneurship I	2	00
3	Foreign Lang	uage Elective III***		22
	CHIN6091	Chinese Language III	4	
	JAPN6136	Japanese Language III	4	
	LANG6058	French Language III	4	
	LANG6059	Arabic Language III	4	
	LANG6060	Spain Language III	4	
	CHAR6015	Character Building: Agama	2	
	MGMT6164	Organizational Behavior in Tourism*	2	22
	MGMT6165	Human Resource Management for Tourism and Service Sector*	2	
	MKTG6121	Marketing in Tourism*	2	
4	TRSM6138	Transportation and Travel Industry Management*	4	
	TRSM6140	Tourism Law and Regulation	2	
	TRSM6141	Tourism Destination and Planning Management*	4	
	TRSM6139	E-Business and Digital Media for Tourism*/**	4	
	TRSM6142	Event Management*	4	
	TRSM6143	Ecotourism and Sustainable Development*	4	
	TRSM6144	Facilities Design For Tourism Destination*	4	
5	TRSM8153	Strategic Issues and Fundamental of Tourism*	4	24
	TRSM8154	Strategic Entrepreneurship and Tourism Innovation*/**	4	
	TRSM8155	Strategic Management for Tourism*	2	
	ENTR6004	Entrepreneurship II	2	
6	Enrichment P	16	16	
7	Enrichment P	Program II	16	16
8	TRSM6151	Thesis	6	6
			Total Cred	lits 146 SCU

<sup>\*)</sup> This course is delivered in English

- Student has to choose one foreign languages starting on 1<sup>st</sup> semester (each for 4 SCU)
- Selected languages on 2<sup>nd</sup> and 3<sup>rd</sup> semester are same with selected languages on 1<sup>st</sup> semester

# **English University Courses:**

-) For 1<sup>st</sup> Semester: English University Courses I, student with score BINUS UNIVERSITY English Proficiency Test less than 500 will take English in Focus, and student with score test greater than or equal to 500 will take English for Business Presentation

<sup>\*\*)</sup> Entrepreneurship Embedded

<sup>\*\*\*)</sup> Elective Courses: Foreign Language

-) For 2<sup>nd</sup> Semester: English University Courses II, student with score BINUS UNIVERSITY English Proficiency Test less than 500 will take English Savvy, and student with score test greater than or equal to 500 will take English for Written Business Communication

# Enrichment Program I (6<sup>th</sup> Semester) & Enrichment Program II (7<sup>th</sup> Semester):

-) Student will take one of enrichment program tracks (off campus).

## **Enrichment Track Scheme**

Trools			Semes	ster 6					Semester 7			
Track	I	RS	ENTR	CD	SA	*etc	Ι	RS	ENTR	CD	SA	*etc
1.	٧						٧					
2.		٧					٧					
3.			<b>V</b>				٧					
4.				٧			٧					
5.					٧		٧					
6.	٧							٧				
7.		٧						٧				
8.			٧					V				
9.				>				V				
10.					٧			V				
11.	٧								٧			
12.		٧							٧			
13.			<b>V</b>						٧			
14.				٧					٧			
15.					٧				٧			
16.	<b>V</b>									>		
17.		٧								>		
18.			٧							>		
19.				٧						٧		
20.					٧					>		
21.	٧										V	
22.		V									V	
23.			٧								V	
24.				٧							V	
25.					٧						٧	

Notes:

I : Internship
RS : Research
ENTR : Entrepreneurship

CD : Community Development

SA : Study Abroad

\*etc : Department specific needs

Notes:

Student can choose one of the available tracks

**Enrichment Internship Track** 

Code	Course Name	SCU	Total		
Enrichment Program I					
TRSM6145	Industrial Experience in Tourism	8	16		
TRSM6146	Industrial Experience Report in Tourism	4	10		
TRSM6147	Industrial Experience Seminar in Tourism	4			
Enrichment Program II					
TRSM6148	Professional Experience in Tourism	8	16		
TRSM6149	Professional Experience Report in Tourism	4	10		
TRSM6150	Professional Experience Seminar in Tourism	4			

**Enrichment Entrepreneurship Track** 

Code	Course Name	SCU	Total	
<b>Enrichment Program I:</b> (For students who only take Entrepreneurship track in semester 6, should take these courses:)				
ENTR6174	Business Start Up in Tourism	8		
ENTR6175	Business Model & Validation in Tourism	2		
ENTR6176	Launching New Venture in Tourism	2		
ENTR6177	EES in Tourism New Business	4		
For students take these co	who take Entrepreneurship track in semester 6 and urses:	d 7, should	16	
Enrichment P	rogram I			
ENTR6174	Business Start Up in Tourism	8		
ENTR6175	Business Model & Validation in Tourism	2		
ENTR6176	Launching New Venture in Tourism	2		
ENTR6177	EES in Tourism New Business	4		
Enrichment P	rogram II			
ENTR6178	Growing a Business in Tourism	8		
ENTR6179	Lean Start Up & Business Plan in Tourism	2		
ENTR6180	Venture Capital in Tourism	2		
ENTR6181	EES in Tourism Business Experience	4	16	
Enrichment Program II: (For students who only take Entrepreneurship track in semester 7, should take these courses:)				
ENTR6174	Business Start Up in Tourism	8		
ENTR6175	Business Model & Validation in Tourism	2		
ENTR6176	Launching New Venture in Tourism	2		
ENTR6177	EES in Tourism New Business	4		

# **Enrichment Research Track**

Code	Course Name	SCU	Total		
Enrichment Program I					
RSCH6361	Research Design in Tourism	8			
RSCH6362	Academic Writing in Tourism	4	16		
RSCH6363 Global EES (Team Work, Communic Problem Solving & Decision Making) in Touris		4			
Enrichment Program II					
RSCH6134	Research Experience in Tourism	8			
RSCH6135	SCH6135 Scientific Writing in Tourism		16		
RSCH6364	Global EES (Self-Management, Planning & Organizing, Initiative & Enterprise) in Tourism	4			

**Enrichment Community Development Track** 

Code	Course Name	SCU	Total				
Enrichment Program I							
CMDV6051	Community Development Design in Tourism	8					
CMDV6052	Community Development Ideas Generation in Tourism	4	16				
CMDV6053	Employability and Entrepreneurial Skills in Tourism	4					
Enrichment Program II							
CMDV6054	Community Development Project Implementation in Tourism	8					
CMDV6055	Community Development Project Evaluation in Tourism	4	16				
CMDV6056	Employability and Entrepreneurial Skills in Tourism	4					

**Enrichment Study Abroad Track\*** 

Code	Course Name	SCU	Total		
Enrichment Program I					
GLOB6005	Elective Course for Study Abroad 1	4			
GLOB6006	Elective Course for Study Abroad 2	4			
GLOB6007	Elective Course for Study Abroad 3	4			
GLOB6008	Elective Course for Study Abroad 4	4			
GLOB6009	Elective Course for Study Abroad 5	2			
GLOB6010	Elective Course for Study Abroad 6	2	16		
GLOB6011	Elective Course for Study Abroad 7	2			
GLOB6012	Elective Course for Study Abroad 8	2			
GLOB6013	Elective Course for Study Abroad 9	2			
GLOB6014	Elective Course for Study Abroad 10	2			
GLOB6015	Elective Course for Study Abroad 11	2			
GLOB6016	Elective Course for Study Abroad 12	2			
Enrichment Program II					
GLOB6017	Elective Course for Study Abroad 13	4			
GLOB6018	Elective Course for Study Abroad 14	4			
GLOB6019	Elective Course for Study Abroad 15	4			
GLOB6020	Elective Course for Study Abroad 16	4			
GLOB6021	Elective Course for Study Abroad 17	2			
GLOB6022	Elective Course for Study Abroad 18	2	16		
GLOB6023	Elective Course for Study Abroad 19	2			
GLOB6024	Elective Course for Study Abroad 20	2			
GLOB6025	Elective Course for Study Abroad 21	2			
GLOB6026	Elective Course for Study Abroad 22	2			
GLOB6027	Elective Course for Study Abroad 23	2			
GLOB6028	Elective Course for Study Abroad 24	2			

<sup>\*)</sup> Transferred courses will be transferred based on credit transfer policies on study program with total of 16 credits.

Student should pass all of these quality controlled courses as listed below:

No	Code	Course Name	Minimum Grade
1.	CHAR6013	Character Building: Pancasila	В
2.	ENTR6004	Entrepreneurship II	С
3.	TRSM6132	Principles of Tourism, Leisure and Recreation*	С
4.	COMM6103	Intercultural Communication and Service Excellence	С
5.	TRSM6137	Indonesian Culture, History and Heritage*	С
6.	TRSM6141	Tourism Destination and Planning Management	С
7.	TRSM8154	Strategic Entrepreneurship and tourism innovation*	С
8.	TRSM6143	Ecotourism and Sustainable Development	С

<sup>\*)</sup> Tutorial & Multipaper